

# LAYING THE FOUNDATIONS FOR A HASSLE-FREE BUILD WITH 1ST CLASS PROTECTION

### CLIENT

MyConstruction are a building and development company, who specialise in bespoke, high-end projects in London. They successfully manage projects from conception to delivery, spanning both commercial and residential markets. Project Manager and director of MyConstruction, Yotam Yinhal recalls the importance of establishing a reliable security operation from day one:

The responsibilities of any construction company are many: they must ensure the safety of their staff, tradesmen and visitors but are also under pressure to meet deadlines and keep within budget. In a scenario where there might be any number of workers expected on site during the day or where the building is left vacant at night, it would be easy for trespassers to gain entry, steal equipment, vandalise property, or squat in the building.

It is often sensible to hire a security team to control access and eliminate these issues that could otherwise arise and be potentially costly.

When London's iconic Trocadero building in Picadilly Circus began renovations to transform it into a new hotel, MyConstruction were contracted to take on the job. "WITH SUCH AN ICONIC BUILDING WE HAD TO ENSURE THAT THE REDEVELOPMENT PROGRAMME WAS AS SMOOTH AS POSSIBLE. WE COULD NOT AFFORD INTRUSION, VANDALISM OR THEFT WHICH MIGHT HAVE DISTURBED OUR DEADLINES."

## **PROBLEMS FACED**

Logistically, this project commanded careful planning as several entry points required guarding; there were also some shared areas so recognising legitimate visitors versus trespassers was one of the big challenges. In terms of incidents occurring on site, the main issue would be controlling access and ensuring everyone on site was expected. There was also an issue of theft where some tools went missing from the site and episodes of anti-social behaviour - a consequence of being in such a buzzy central London location.

### **OBJECTIVE**

We aimed to assist MyConstruction in completing their project without interference or theft, vandalism or intrusion 24/7. We aimed to keep all workers safe during the day and guard the building at night when it could be vulnerable to trespassers, thieves or squatters.

**"1ST CLASS PROTECTION ALWAYS SUPPLY THE HIGHEST CALIBRE GUARDS AND WORK AROUND THE CLOCK TO ENSURE OUR PROJECTS ARE** ALWAYS SAFE FOR ALL **INVOLVED.** "

We requested higher fences at the main gate to prevent people climbing the fence; and we placed an additional guard outside the site 24/7as an extra deterrent.

To combat antisocial behaviour personnel were prepped to ignore offensive comments directed towards them. Where relevant, they engaged in conversation, explaining the consequences if they did not desist.

Lastly, to eliminate internal theft, we initiated random spot checks so that all workers knew they would not be able to remove tools from the site without justification. Consequently, there were no episodes of theft following our appointment.



# **ACTIONS TAKEN:**

We secured the site by placing between 3 and 4 checkpoints on each floor; the site had several entry points and joint areas with other businesses, which made our job a bit more complex, as other people, including other companies' security guards, had access to it.

We maintained access control 24/7 with our guards patrolling the area every hour. Patrol performance was monitored and analysed by management each week.

Management visited the site day and night in the first month to identify issues our guards might experience and then at least 3 times a week following the first month.

To deter trespassers, we placed checkpoints next to entrances, so that security could intercept any attempt of forced entry.

# **OUTCOME:**

MyConstruction were able to work without threat of theft, vandalism or intrusion. Site tradesmen and visitors were successfully monitored to ensure the right people were on site at the right times and workers could feel safe in that knowledge.

MyConstruction spoke of their gratitude for our services and the success of the security for this project. They were particularly impressed with the quality and personable nature of guards and the fact that, by being sent the same guards each time, they became familiar and part of one team.

We look forward to working with them again on future constructions and developments.